

## *We're Here to Help You!*

*"We Fight Your Financial Battles, So You Can Fight Your Disease"*

### **Why Do We Need Patient Advocates?**

It's tough enough finding that you have cancer. It shouldn't also be a struggle having to pay for your treatments. Unfortunately, most patients are under-insured and unaware of financial assistance that's available to them. Some patients, faced with massive medical bills, actually have to choose between feeding their families or paying for MRI's, surgery, and medication.

It shouldn't be this way. That's why we started our Patient Advocacy Program...to help people like you navigate a very complicated and often intimidating healthcare reimbursement system.



### **RESOURCES TO HELP RESOLVE REIMBURSEMENT**

**Ann Stewart**, *Director of CHO's Patient Advocacy Program*, reviews options with patients and family members.

### **How Does the Program Work?**

*At no cost to you*, our patient advocates work with you, your primary care physician, and your oncologist. We find insurance programs—including Medicare, Medicaid (MassHealth), Medigap, and Prescription Advantage—that best meet your needs. We drive to each location and dedicate our time and

resources to help relieve your financial burden... so that you can devote your energy to getting well.

We also help patients and their family members with issues such as paying for utility bills, getting disability coverage, continuing COBRA, dealing with lawyers, and going back to work.

### **Who Participates?**

If you're a patient of Commonwealth Hematology-Oncology (CHO), you are eligible for these advocacy services, regardless of where you live, what coverage you have, and what your financial circumstances are.

Trained CHO professionals, one of whom is bilingual, are here to serve you. We work closely with state and federal agencies, local elder affairs offices, hospital billing departments, and, of course, insurance companies. We keep up-to-date on changing benefit programs, and we advocate for critical legislation, seeking amendments to proposed Medicaid changes and speaking out on the restrictive new Medicare law.

### **What Are the Results?**

We are proud to be the area's only community-based private group to provide this kind of program. We serve thousands of patients, saving them thousands of dollars and hours of frustration. Many of our patients refer to our advocates as their "guardian angels" and credit them with saving their lives.

*Remember, we're here to help you!* We want to empower you to understand your rights and learn how to advocate for yourself. We also want to join with other healthcare professionals to fortify our resources for the future. Because that's what you deserve!

For more information, call **617-770-9150** or go to our web site, where you can read more about our program. Visit [www.chomed.com](http://www.chomed.com).



*Caring for the Whole Person*